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January 28, 2019

**Via ERF and US Mail**

Debra A. Howland  
Executive Director  
New Hampshire Public Utilities Commission  
21 S. Fruit Street, Suite 10  
Concord, NH 03301-2429

**Re: DG 06-120 Liberty Utilities (EnergyNorth Natural Gas) Corp. d/b/a Liberty Utilities  
Residential Low-Income Assistance Program – Q1 2019 Program Year**

Dear Ms. Howland:

Enclosed for filing please find Liberty Utilities' Residential Low-Income Assistance Program report for the 2018–2019 program year. Actual and projected discounts for the 2018–2019 program year are provided. Please note this report has been filed via the Commission's Electronic Report Filing System.

Thank you for your attention to this matter. Please do not hesitate to call if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "C. McNamara", enclosed within a hand-drawn oval.

Catherine A. McNamara

Enclosure

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Liberty Utilities (EnergyNorth Natural Gas) Corp d/b/a Liberty Utilities  
 Quarterly Report  
 Residential Low Income Assistance Program (RLIAP)  
 2018-19 Discounted 60%

Customer Count	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Summary		
	Actual	Actual	Projected	Projected	Projected	Projected	Projected	Projected	Projected	Projected	Projected	Projected	Actual/ Projected Total To Date (1)	Original Projection (2)	Variance
Actual / Projected No. of Customers													Average		
LIHEAP	3,755	4,021	4,137	4,137	4,137	4,137	4,137	4,137	4,137	4,137	4,137	4,137	4,096	4,137	42
Non-LIHEAP	885	792	919	919	919	919	919	919	919	919	919	919	906	919	13
Total	(a) 4,640	4,813	5,056	5,056	5,056	5,056	5,056	5,056	5,056	5,056	5,056	5,056	5,001	5,056	55
<b>RLIAP Recoveries</b>															
Actual / Projected															
Therm Sales	13,344,348	22,603,052	24,795,322	26,449,698	22,969,193	16,210,423	9,886,997	7,077,460	5,261,414	4,908,241	5,299,526	6,681,398	165,487,072	184,654,874	19,167,801
RLIAP Rate Per Therm	\$ 0.0130	\$ 0.0130	\$ 0.0130	\$ 0.0130	\$ 0.0130	\$ 0.0130	\$ 0.0130	\$ 0.0130	\$ 0.0130	\$ 0.0130	\$ 0.0130	\$ 0.0130	\$ 0.0130	\$ 0.0130	\$ 0.0130
Total	\$ 173,477	\$ 293,840	\$ 322,339	\$ 343,846	\$ 298,600	\$ 210,735	\$ 128,531	\$ 92,007	\$ 68,398	\$ 63,807	\$ 68,894	\$ 86,858	\$ 2,151,332	\$ 2,400,513	\$ 249,181
Adjustment	(18,641)	(1,791)	0	0	0	0	0	0	0	0	0	0	(20,432)	0	
Total Adjusted Recoveries (3)	\$ 154,836	\$ 292,048	\$ 322,339	\$ 343,846	\$ 298,600	\$ 210,735	\$ 128,531	\$ 92,007	\$ 68,398	\$ 63,807	\$ 68,894	\$ 86,858	\$ 2,130,900	\$ 2,400,513	\$ 269,614
<b>Program Costs</b>															
Actual & Projected Costs															
IT	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Admin.	(b) 0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Education	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Prior Period Ending Balance	(c) 559,997												559,997	545,077	(14,920)
Other (incl. Reporting Costs)	1,053	(1,221)											(167)	0	167
Discounts LIHEAP	105,597	181,906	256,724	306,231	216,948	185,757	103,954	80,676	65,937	63,189	63,510	78,562	1,708,992	1,525,262	(183,730)
Discounts Non-LIHEAP	24,888	35,829	57,029	68,027	48,193	41,264	23,093	17,921	14,647	14,037	14,108	17,452	376,489	338,824	(37,665)
Total Costs (3)	(d) \$ 691,535	\$ 216,515	\$ 313,753	\$ 374,258	\$ 265,142	\$ 227,021	\$ 127,047	\$ 98,597	\$ 80,584	\$ 77,227	\$ 77,618	\$ 96,014	\$ 2,645,311	\$ 2,409,164	\$ (236,147)
Avg Monthly Residential Customer Bill	\$ 259.71	\$ 232.55	\$ 233.13	\$ 282.34	\$ 193.60	\$ 162.60	\$ 66.81	\$ 48.73	\$ 37.28	\$ 35.15	\$ 35.40	\$ 47.09	\$ 1,634.39	\$ 1,115.37	\$ (519.01)
Avg Monthly Residential Low Income Customer Bill	\$ 192.05	\$ 171.47	\$ 171.08	\$ 208.31	\$ 141.16	\$ 117.70	\$ 41.68	\$ 29.23	\$ 21.34	\$ 19.87	\$ 20.05	\$ 28.10	\$ 1,162.04	\$ 746.68	\$ (415.35)
Avg Monthly RLIAP Customer Discount	\$ 67.66	\$ 61.09	\$ 62.06	\$ 74.02	\$ 52.44	\$ 44.90	\$ 25.13	\$ 19.50	\$ 15.94	\$ 15.27	\$ 15.35	\$ 18.99	\$ 472.35	\$ 368.69	\$ (103.66)
Avg Monthly RLIAP Customer Discount as a % to Avg Monthly Residential Customer Bill	26%	26%	27%	26%	27%	28%	38%	40%	43%	43%	43%	40%	29%	33%	
Gross Monthly Revenues	\$ 19,732,809	\$ 23,606,353	\$ 20,110,046	\$ 16,572,580	\$ 12,571,640	\$ 9,228,695	\$ 5,823,532	\$ 4,728,681	\$ 4,453,207	\$ 3,964,150	\$ 3,795,599	\$ 7,333,058	\$ 131,920,350	\$ 151,965,181	\$ 20,044,832
Total Costs as a percent of Gross Monthly Revenues	3.50%	0.92%	1.56%	2.26%	2.11%	2.46%	2.18%	2.09%	1.81%	1.95%	2.04%	1.31%	2.01%	1.59%	

(1) This column represents actual data for the months in which such data is available plus projected data for the remaining months in the 12-month program year.  
 (2) See RLIAP Projection on Bates Page 124 of the 2018-19 Cost of Gas Filing, DG 18-137  
 (3) Ties to the Company's RLIAP deferral account 8840-2-0000-10-1169-1756  
 (a) The actual number of customers provided for this report are the number of registered customers that were billed during the month.  
 (b) Actual administrative costs consists of bill inserts and advertising.  
 (c) The Prior Year 2017-18 under/(over) ending balance.  
 (d) The total discount is calculated from the actual Residential Low Income R-4 bills for the month. The discount by LIHEAP and Non-LIHEAP are prorated by the number of customers listed above.